



Tadcaster Swimming Pool Terms & Conditions 12 Month Direct Debit Contract Restrictions



- All 12-month direct debit Schemes **do not** include access to Inflatable/Crazy Fun Sessions.
- All memberships are based on a minimum 12-month contract period. A minimum of 12 instalments are required before cancelling the membership. All Memberships are on a rolling **contract** and will continue after the 12th payment unless we have received a written cancellation notice.
- All payments are collected via Debit Finance Collections PLC.
- Any members wishing to apply for the concessionary rates will be asked to provide identification and evidence of been included in our concession bracket.
- All members who wish to use the Fitness Suite must complete a fitness induction at a cost of £10.00. Junior members will be at a cost of £6.00.
- Lost or damaged cards will be re-issued subject to an administration charge of £1.
- Access to facilities/activities is governed by the rules of the management at participating facilities.
- The Facility will have an annual closure for cleaning and maintenance in December each year. This may last up to two weeks. **No refund will be given for this period.**
- All membership fees and payment dates are subject to Debit Finance Collections PLC terms and conditions.
- Membership alterations such as change of payment date or membership upgrades please contact the facility manager via letter or email: **info@tadcasterpool.org.uk**
- You have the option to freeze your membership at any point, by a minimum of 1 month and up to a maximum of a 6-month period. To do this you need to contact the Facility Manager: **info@tadcasterpool.org.uk**

Cancellation Policy

- All **contracts** must give 1-month's written notice to the Facility Manager. A cancellation fee of 3 months membership will apply if you cancel within the 12-month minimum contract period. **Cancellation email address: info@tadcasterpool.org.uk**
- If you wish to cancel during the 14-day cooling off period you must give notice to the Facility Manager via Letter or using the cancellation email address.
- Failed Direct Debits will result in refused access until any outstanding payment are received.

Refer A Friend Promotion terms & conditions

- The Refer A Friend Promotion will commence on the 10.02.2020 and will finish on 10.03.2020.
- A current direct debit holder from TCSP can be the only person to refer a new sign up.
- There is no maximum number of referrals per member allowed throughout the duration of promotional period. (All referrals after the first initial referral will only account to extra month's free and not training plans and water bottles).
- Members with outstanding payments referring new customers will not be eligible to receive promotional benefits until any outstanding payments are received.
- New customers have to have used the promotional code 'FRIEND4FREE' and the unique reference N° of the 'customer who referred you' to receive the promotional offerings. Any customers signing up during this promotional period that have not followed these steps will not be eligible.
- Referred customers will receive the first month of membership free. Current members will receive the next available month free; dictated by the instalment date of their membership.
- Other offerings such as free water bottles & fitness programmes will be issued at reception after you request them.
- Fitness programmes will only be eligible to new customers & members that have the Fitness Suite included in their membership.
- All above Direct Debit Membership Terms & Conditions still apply.