



Tadcaster Swimming Pool Terms & Conditions 12 Month Direct Debit Contract Restrictions



- All 12 month direct debit Schemes **do not** include access to Inflatable/Crazy Fun Sessions.
- All memberships are based on a minimum 12 month contract period. A minimum of 12 instalments are required before cancelling the membership. All Memberships are on a rolling **contract** and will continue after the 12th payment unless we have received a written cancellation notice.
- All payments are collected via Debit Finance Collections PLC.
- Any members wishing to apply for the concessionary rates will be asked to provide identification and evidence of been included in our concession bracket.
- All members who wish to use the Fitness Suite must complete a fitness induction at a cost of £10.00. Junior members will be at a cost of £6.00.
- Lost or damaged cards will be re-issued subject to an administration charge of £1.
- Access to facilities/activities is governed by the rules of the management at participating facilities.
- The Facility will have an annual closure for cleaning and maintenance in December each year. This may last up to two weeks. **No refund will be given for this period.**
- All membership fees and payment dates are subject to Debit Finance Collections PLC terms and conditions.
- Membership alterations such as change of payment date or membership upgrades please contact the facility manager via letter or email: **info@tadcasterpool.org.uk**
- You have the option to freeze your membership at any point, by a minimum of 1 month and up to a maximum of a 6 month period. To do this you need to contact the Facility Manager: **info@tadcasterpool.org.uk**

Cancellation Policy

- All **contracts** must give 1-month's written notice to the Facility Manager. A cancellation fee of 3 months membership will apply if you cancel within the 12 month minimum contract period. **Cancellation email address: info@tadcasterpool.org.uk**
- If you wish to cancel during the 14 day cooling off period you must give notice to the Facility Manager via Letter or using the cancellation email address.
- Failed Direct Debits will result in refused access until any outstanding payment are received.