



Tadcaster Swimming Pool Terms & Conditions 3 Month Direct Debit Contract Restrictions



- All 3-month direct debit Schemes **do not** include access to Inflatable/Crazy Fun Sessions.
- All memberships are based on a minimum 3-month contract period. A minimum of 3 instalments are required before cancelling the membership. All Memberships are on a rolling **contract** and will continue after the 3rd payment unless we have received a written cancellation notice.
- All payments are collected via Debit Finance Collections PLC.
- Any members wishing to apply for the concessionary rates will be asked to provide identification and evidence of been included in our concession bracket.
- All members who wish to use the Fitness Suite must complete a fitness PAR-Q form prior to entry of your first session. You have the opportunity to waive the induction into the fitness suite if you have prior suitable knowledge of operating fitness equipment. For anyone else falling outside this category an induction will be required prior to your first session.
- Lost or damaged cards will be re-issued subject to an administration charge of £1.
- Access to facilities/activities is governed by the rules of the management at participating facilities.
- The facility will operate on reduced hours for bank holidays and one annual closure for cleaning and maintenance in December each year. This may last up to two weeks. **No refund will be given for this period.**
- All membership fees and payment dates are subject to Debit Finance Collections PLC terms and conditions.
- Membership alterations such as change of payment date or membership upgrades please contact the facility manager via letter or email: **info@tadcasterpool.org.uk**
- You have the option to freeze your membership at any point, by a minimum of 1 month and up to a maximum of a 6-month period. To do this you need to contact the Facility Manager: **info@tadcasterpool.org.uk**

Junior Bolt-On Membership Terms & Conditions

- All above Direct Debit Membership Terms & Conditions still apply.
- Junior Bolt-on Memberships are for individuals aged 5 – 15 years and allows access to the swimming pool during public swimming sessions only.
- Junior Bolt-on Memberships must be in conjunction with a live Adult Membership with no payment in arrears.
- Any missed payments with the linked adult membership will result in refused access until any outstanding payment are received.
- All memberships are based on a minimum 3-month contract period. A minimum of 3 instalments are required before cancelling the membership. All Memberships are on a rolling **contract** and will continue after the 3rd payment unless we have received a written 30 days cancellation notice.
- If you cancel your adult membership before the Junior Bolt-on three month minimum contract period. Both accounts will be cancelled and changed to pay as you go account. The remainder of the outstanding payments for the Junior contract will be placed on top of your final payment bill.

Cancellation Policy

- All **contracts** must give 1-month's written notice to the Facility Manager. A cancellation fee of 1 month's membership will apply if you cancel within the 3-month minimum contract period.
Cancellation email address: info@tadcasterpool.org.uk
- The first 14-days of your contract you have the ability to cancel your membership. You must give notice to the Facility Manager using the cancellation email address.
- Failed Direct Debits will result in refused access until any outstanding payment are received.

A free month from Santa promotion terms & conditions

- The opportunity to use the promotional code to receive the offer will run up until the 31.12.2023. After this date the offer will expire and the promotional code will be no longer valid.
- New customers must use the promotional code 'SANTA' to receive the promotional offerings. Any customers signing up during this promotional period that have not followed these steps will not be eligible.
- Customers using the promotional code 'SANTA' will receive their first month free of charge.
- A PRO RATA payment may still be required to allow customers to use their membership instantly just after they have signed up. This payment will most likely be taken on the first instalment after the first initial free month.
- A minimum of 3 instalments are still required before cancelling the membership. However, a cancellation request can be placed early to then be activated after the third and final payment.
- All above Direct Debit Membership Terms & Conditions still apply.