



Tadcaster Swimming Pool Terms & Conditions 3 Month Direct Debit Contract Restrictions



- All 3-month direct debit Schemes **do not** include access to Inflatable/Crazy Fun Sessions.
- All memberships are based on a minimum 3-month contract period. A minimum of 3 instalments are required before cancelling the membership. All Memberships are on a rolling **contract** and will continue after the 3rd payment unless we have received a written cancellation notice.
- All payments are collected via Debit Finance Collections PLC.
- Any members wishing to apply for the concessionary rates will be asked to provide identification and evidence of been included in our concession bracket.
- All members who wish to use the Fitness Suite must complete a fitness PAR-Q form prior to entry of your first session. You have the opportunity to waive the induction into the fitness suite if you have prior suitable knowledge of operating fitness equipment. For anyone else falling outside this category an induction will be required prior to your first session.
- Lost or damaged cards will be re-issued subject to an administration charge of £1.
- Access to facilities/activities is governed by the rules of the management at participating facilities.
- The facility will operate on reduced hours for bank holidays and one annual closure for cleaning and maintenance in December each year. This may last up to two weeks. **No refund will be given for this period.**
- All membership fees and payment dates are subject to Debit Finance Collections PLC terms and conditions.
- Membership alterations such as change of payment date or membership upgrades please contact the facility manager via letter or email: **info@tadcasterpool.org.uk**
- You have the option to freeze your membership at any point, by a minimum of 1 month and up to a maximum of a 6-month period. To do this you need to contact the Facility Manager: **info@tadcasterpool.org.uk**

Junior Bolt-On Membership Terms & Conditions

- All above Direct Debit Membership Terms & Conditions still apply.
- Junior Bolt-on Memberships are for individuals aged 5 – 15 years and allows access to the swimming pool during public swimming sessions only.
- Junior Bolt-on Memberships must be in conjunction with a live Adult Membership with no payment in arrears.
- Any missed payments with the linked adult membership will result in refused access until any outstanding payment are received.
- All memberships are based on a minimum 3-month contract period. A minimum of 3 instalments are required before cancelling the membership. All Memberships are on a rolling **contract** and will continue after the 3rd payment unless we have received a written 30 days cancellation notice.
- If you cancel your adult membership before the Junior Bolt-on three month minimum contract period. Both accounts will be cancelled and changed to pay as you go account. The remainder of the outstanding payments for the Junior contract will be placed on top of your final payment bill.

Cancellation Policy

- All **contracts** must give 1-month's written notice to the Facility Manager. A cancellation fee of 1 month's membership will apply if you cancel within the 3-month minimum contract period.
Cancellation email address: info@tadcasterpool.org.uk
- The first 14-days of your contract you have the ability to cancel your membership. You must give notice to the Facility Manager using the cancellation email address.
- Failed Direct Debits will result in refused access until any outstanding payment are received.

Spring into fitness promotion terms & conditions

(New customers)

- The opportunity to receive the promotional benefits of the 'Spring into fitness' promotion will be given to all customers who sign up for a Swim only membership in the month of May, 01.05.24 - 31.05.2024 (inclusive). After this date the offer will expire and the promotional benefits will be no longer be awarded.
- The promotional benefits to be given will be; free access to our fitness suite and classes package for the first three months of your membership. You must make all membership payments during this period to receive these benefits.
- After the three month promotional period, your membership account will be automatically reverted back to a swim only membership. No further access will be granted to the fitness suite or classes packages unless you upgrade your membership to pay for a Gym, Swim & Classes membership.
- A minimum of 3 instalments are still required before cancelling the membership. However, a cancellation request can be placed early to then be activated after the third and final payment.
- All above Direct Debit Membership Terms & Conditions still apply.
- **Existing Members** – Swim only members can request to activate this promotional offer for no extra cost during the month of May. The only months to be given free will be MAY, JUNE & JULY regardless of the date in which existing members activate this offer in May.