



Tadcaster Swimming Pool Terms & Conditions 3 Month Direct Debit Contract Restrictions



- All 3-month direct debit Schemes **do not** include access to Inflatable/Crazy Fun Sessions.
- All memberships are based on a minimum 3-month contract period. A minimum of 3 instalments are required before cancelling the membership. All Memberships are on a rolling **contract** and will continue after the 3rd payment unless we have received a written cancellation notice.
- All payments are collected via Debit Finance Collections PLC.
- Any members wishing to apply for the concessionary rates will be asked to provide identification and evidence of been included in our concession bracket.
- All members who wish to use the Fitness Suite must complete a fitness PAR-Q form prior to entry of your first session. If a gym induction is required an additional cost of £10.00 will be charged for the instructor's time.
- Lost or damaged cards will be re-issued subject to an administration charge of £1.
- Access to facilities/activities is governed by the rules of the management at participating facilities.
- The facility will operate on reduced hours for bank holidays and one annual closure for cleaning and maintenance in December each year. This may last up to two weeks. **No refund will be given for this period.**
- All membership fees and payment dates are subject to Debit Finance Collections PLC terms and conditions.
- Membership alterations such as change of payment date or membership upgrades please contact the facility manager via letter or email: **info@tadcasterpool.org.uk**
- You have the option to freeze your membership at any point, by a minimum of 1 month and up to a maximum of a 6-month period. To do this you need to contact the Facility Manager: **info@tadcasterpool.org.uk**

Cancellation Policy

- All **contracts** must give 1-month's written notice to the Facility Manager. A cancellation fee of 1 month's membership will apply if you cancel within the 3-month minimum contract period. **Cancellation email address: info@tadcasterpool.org.uk**
- If you wish to cancel during the 14-day cooling off period you must give notice to the Facility Manager via Letter or using the cancellation email address.
- Failed Direct Debits will result in refused access until any outstanding payment are received.

The Swimming lesson discount promotion terms & conditions

- The promotion will commence on the 01.10.2021 and will finish on 17.10.2021.
- New customers must use the promotional code 'swim4less' to receive the promotional offerings. Any customers signing up during this promotional period that have not followed these steps will not be eligible.
- Customers using the promotional code 'swim4less' will receive 3 months of the discounted concession membership prices. After this your membership will default back to the normal membership price scheme.

Concession Swim Only £20.00 > £25.00

Concession Swim, Gym & Classes £23.75 > £30.00

- The price increase will be activated for the fourth payment and will continue on a rolling contract until a cancellation request has been made.
- A minimum of 3 instalments are still required before cancelling the membership. However, a cancellation request can be placed early to then be activated after the third and final payment.
- All above Direct Debit Membership Terms & Conditions still apply.